

GENERAL CARE

- Never place hot pans directly from the burner or oven on the HI-MACS surface. While HI-MACS can withstand sustained temperatures up to 225°F, prolonged or extreme heat could cause yellowing.
- Always use a trivet under heated appliances, such as crock-pots, electric frying pans, etc.
- Although minor cuts and scratches in HI-MACS can be repaired, deep cuts and cracks will require the service of a professional.
- Strong acids (such as those found in drain, toilet bowl, and oven cleaners) should be used cautiously around HI-MACS. If any of these items come in contact with HI-MACS, wipe them up at once. Some of these items, when left on the surface, may cause whitening, which can be difficult to remove.



NORMAL CLEANING

HI-MACS is nonporous, so normal, everyday cleaning only requires a damp cloth and a mild cleanser.

If you've chosen a matte finish, feel free to use an abrasive cleaner like Ajax or Comet. However, if you do use an abrasive cleaner, we recommend periodically cleaning the entire surface in a circular motion to maintain uniformity.

SPILLS AND STAINS

Most everyday spills can be removed with the cleaning techniques listed. Some stains, however, such as food dye, tea, and fruit drinks, may require a bit more aggressive cleaning. These common stains can be removed with full-strength bleach, followed by a general cleanser. Bleach should only come in contact with the surface for 2 to 5 minutes, and be sure to rinse your surface with plenty of clean water afterwards. On a matte finish, bleach can be avoided by scrubbing with an abrasive cleaner. Even nail polish can be removed from HI-MACS with nail polish remover or an abrasive cleanser.

While HI-MACS will not burn, if a lighted cigarette should come in contact with your countertop, it could

leave a nicotine stain or a scorch mark. Either of these can be removed by using an abrasive cleaner or buffing in a circular motion with a Scotch-Brite pad.



REPAIRING SCRATCHES

For removing superficial scratches, rub in a circular motion with a wet #7448 Scotch Brite buffing pad until the scratches are removed. Clean thoroughly with soap and water and let dry.

Deep scratches can be removed by carefully sanding lightly with 120 grit sandpaper followed by 220 and 320-grit sandpaper. Then rub the surface with a wet #7448 Scotch Brite pad in a circular motion to restore the finish. For added protection, or if any additional luster is desired, after the surface is dry, apply a non-wax polish cleaner or other recommended surface dressing and wipe with a clean, dry cloth. Wipe dry using another clean cloth.

SEVERE DAMAGE

Should your HI-MACS sustain a deep gouge, fracture, crack or any other severe damages, don't fret. Chances are, a professional fabricator can repair your surface to look as good as the day it was installed.